



Synced content overview

Last Modified on 02/14/2023 9:50 am EST

Have you ever wanted to put the same article in multiple categories? Do you have multiple knowledge bases and some content that should be the same in each of them?

If the answer to either of those questions is yes, then you may want to check out our synced content options below.

Within a single knowledge base, you can create [Shared content articles](#) to have the same article's content exist within multiple categories. This will keep the article's body in sync but the synced articles have different permalinks and titles, can belong in different categories, and have different reader group restrictions.

If you have multiple knowledge bases, you can use [Shared content categories](#) to sync entire categories between one knowledge base and another. This form of syncing is more thorough (it syncs the permalink and the titles, for example).

Learn more about your synced content options below!
