

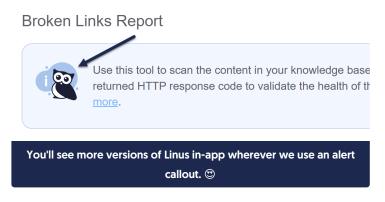
Manatee Appreciation Day bugfixes

Last Modified on 03/29/2023 11:58 am EDT

It's Manatee Appreciation Day, so send some virtual sea cow love to a manatee near you. (And maybe be thankful you don't have to spend 8 hours a day constantly eating...)

You may have noticed a small owldition to app.knowledgeowl.com: we updated all of our alert callouts to include Linus, our owl!

Previously we were using fairly generic icons here, but our Support knowledge base has had custom Linus callouts for quite some time, and we decided the app needed a bit more owl love. You can check him out on a variety of pages, including at the top of **Tools > Broken Links Report**:



We also recently released fixes for these bugs:

• In the Article Editor, if you clicked the gear icon to change the category the article was in, the category lookup was mistakenly including articles. (And if you accidentally selected an article and saved, you lost access to the article.) We've fixed this so the category look-up properly only shows categories.

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• We had reports from a couple customers that the New Relic browser agent we'd been using was throwing some browser console errors when viewing the Contextual Help Widget (2.0), and sometimes in other scenarios. We disabled this browser agent entirely, so those errors or any other access issues resulting from it should be resolved.