

## Turn on automatic Related Article suggestions

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## No setup required for manual Related Articles

You don't need to change any settings to manually add Related Articles to your content, though you might want to Backward suggest Related Articles.

Want to save you or your writers some time? Let the knowledge base automatically suggest up to ten related articles, either from across the entire knowledge base or only from within the same top-level category as the current content.

This can be a great time-saving feature if you've inherited a knowledge base or imported content from another tool, before you've had a chance to manually suggest related articles.

Automatic suggestions are generated using the same Search fields as full search.

To turn on automatic Related Articles:

- 1. Go to Customize > Website.
- 2. In the Links and behavior section, under Related article suggestions, check the box to Automatically suggest related articles based off of the article titles.

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- 3. Optional: Related Articles will automatically suggest articles across the entire knowledge base. If this is too messy, you can limit automatic suggestions to only suggest related articles from within the same top-level category as the current article or category. To do so, check the box to Only automatically suggest articles from the current top level category. (For example, if we use this setting for this page, you'd only see automatic related articles from within the Features category.)
- 4. *Optional:* If you still plan to manually add some related articles, we recommend you check the box to **Backward suggest articles.** Refer to **Backward suggest Related Articles** for more information.
- Optional: Use the Related articles limit dropdown to change how many automatically-suggested related articles are displayed. Refer to Set the number of Related Articles to automatically display for more information.

6. Once you've finished making your selections, be sure to <b>Save</b> your changes.						