



# ★ Int'l Asteroid Day bugfixes

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In case you were feeling bad at your backlog of docs tasks/updates, here's a lovely tidbit in honor of [International Asteroid Day](#): When the Asteroid Day 100X Declaration was first launched in 2014, it was estimated that there were one million near-Earth asteroids that were big enough to impact the Earth if they struck us. But only about 1% of that estimated amount had been discovered.

While we're nowhere near increasing our bug fix velocity to 100k bugs per year (and frankly, I'd be worried if we had that many bugs a year to fix!), we are happy to share that we released fixes for these bugs:

- **Snippets:** Thanks to reports from two customers, we discovered that [snippet references](#) weren't properly showing if you used the same snippet more than once in a single article. We've fixed the oversight that was causing issues so they'll be properly saved moving forward.



If you have existing articles that reference the same snippet multiple times, you will need to either:

- [Resave the articles](#) so the snippet references will repopulate, or
- [Contact us](#) to have us run a full reference reindex for your knowledge base

- **Settings > Style: Favicon upload:** Our new favicon upload was not playing nicely with the **Settings > Security** option to [require authentication to view all files and images](#). We've fixed that bug so those of you requiring authentication can properly use the favicon uploader, too.
- **Reporting Dashboard:** The [Published Articles with 0 Views](#) report wasn't consistently showing the same total number of articles if you clicked the arrows to page through the list. We've fixed this.
- **Copy a knowledge base:** We noticed that if you copy a knowledge base that uses Classic, Modern, or Clayton theme but was using a the Font Awesome PDF icon (which is now standard in our knowledge bases), the copied knowledge base used an older style PDF icon, instead. We've fixed the copying process so it will properly recognize and copy whichever PDF icon you're using.
- **Copy a knowledge base:** We also overhauled the knowledge base copying process a bit so that it will run and complete faster. As part of these changes, we now defer creating [Individual article PDFs](#) and indexing the content for search until after the content is done copying, so you'll want to wait a while after creating a copy before you test those features.