Use the KnowledgeOwl Webhooks Slack app

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> **Installation limitations**
> We're working on getting our Slack app added to the Slack App Marketplace. Until it's officially approved, Slack workspace owners are the only Slack users who can install it.

To use the official KnowledgeOwl Webhooks Slack app:

1. Go to **Account > Webhooks**.

2. Select **+ Create New Webhook**.

   Select + Create New Webhook to begin

   The **New Webhook** modal opens.

3. Use the **Knowledge Bases** checkboxes to select which knowledge bases you'd like this webhook to fire for. **All Knowledge Bases** is selected by default, but you can select specific knowledge bases to refine this.

   The New Webhook modal

4. Select one or more **Webhook Events** to subscribe to. Refer to Available webhook events for descriptions of each webhook event.

5. Select **Slack** as the **Webhook Type**.

6. Select **Authorize Slack Endpoint**. The browser opens a Slack authorization page. If you belong to multiple Slack workspaces, select the correct workspace using the dropdown in the upper right. Select the **Channel** you want the Slack App to post to.

7. Verify you've selected the correct workspace and channel, then select Allow.

8. Your browser directs you back to KnowledgeOwl, where the **Endpoint** is populated and the **Channel** and **Workspace** are also displayed:

Your Slack channel should also have a new notification from the **KnowledgeOwl Webhooks app** saying "Webhook subscription test successful."

From now on, whenever the selected Webhook Events happen, you'll get a new Slack message in the designated channel.

Once you create the webhook, if you've selected a single knowledge base, you can also restrict the webhook to trigger on a single category.