![knowledgeowl logo]

Disable comments in your knowledge base

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You can disable comments for specific articles by checking the box next to **Remove comment ability** in the **Restrictions** section of the Article Editor.

But if you'd prefer to disable comments completely in your knowledge base:

1. Go to **Settings > Comments.**

2. Uncheck the box next to **Enable comments.**

Comment Settings

> Looking for comments text customization options? They moved! Check out our new customize text page.

Enable comments	☐ Allow people to comment on articles
Restrict commenters	☐ Only allow logged in readers and authors to leave comments
Restrict visibility	☐ Only allow logged in readers and authors to view comments
Auto Approve	☐ Automatically approve all submitted comments
Email Notifications	☐ Send an email notification when there are new comments

Uncheck the **Enable comments** box to disable commenting across your entire knowledge base

3. Be sure to **Save** your changes.

Any existing comments submitted while comments were enabled will still be available in **Reporting > Comments.**