



Reporting > Contact Form: Now with exports

Last Modified on 08/08/2023 1:08 pm EDT

Those of you using our [Contact Form](#): the [Search Activity](#) section of [Reporting > Contact Form](#) now had a new option: [Export Searches to CSV](#).

Search Activity

Date Range:

Past 2 Weeks

Update Results

[Export Searches to CSV](#)

| Search Location | Tickets Submitted | Searches Made | |
|----------------------|-------------------|---------------|--------------------------------|
| *Your Knowledge Base | 1 | 1 | Page Breakdown |
| /docs | 1 | 1 | Page Breakdown |

You can use this link to generate and then download a CSV export of all of the searches for the selected Date Range.

Previously, you would have had to wander through the various Page Breakdown links to get at this information, so having it in a single CSV file should streamline the process of looking at your searches over time.

If you've been wanting to analyze what phrases people are searching for in your contact form (whether in the live knowledge base or through the [Contextual Help Widget \(2.0\)](#)) and see whether they ultimately submitted a ticket or not, this export may be your new best friend!