



☒ Nat'l Sour Candy Day bugfixes

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Happy National Sour Candy Day, friends!

TIL that [Fuzzy Peaches](#) and [Cherry Blasters](#) are a Canadian thing. As the only Canadian at KnowledgeOwl, I am constantly discovering these wee differences between the U.S. and Canada. I always thought that any ubiquitous treat we had in Canada would have come from the U.S., but that's not so—[Cheezies](#), [better Kit Kats](#), and our sour candies are just a few of the reasons y'all should come visit us up north!

Today's bugfixes are mostly tasty treats—they are more improvements than bugfixes, which is always sweet!

1. Greek symbols weren't displaying correctly on article list or category landing pages. This was particularly odd since they did display as they ought to within the articles themselves. Anyhoot, they're looking good now in all the places! Ζήτω!

2. Our support owls now have the ability to move files between knowledge bases. Sometimes our customers want to re-design their knowledge base, so we set them up with a complimentary Sandbox copy of their knowledge base. They can tinker away there safely until they have a design they like. A previous pain was that the files didn't copy over from the old KB to the Sandbox. This sometimes led to files living in a different KB than the one they eventually moved over to. Well, no more! We now have the ability to move all your files from one knowledge base within your account to another. If you'd like us to move files between knowledge bases for you, just reach out to Support and we can do that for you lickety-split!

3. We made our Settings > Style page better! We heard from some customers that it wasn't always the easiest to do your work there, so we took your feedback and made some improvements :)

IMHO, the most exciting ones are changes to the Code Editor area.

The Code Editor is now larger, has line numbers, reduced tab size, and more intentional cursor placement when switching sections.

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Other improvements to the Style page include:

- Sub-headers added for "Preview" and "Customize HTML, CSS, and JS" sections of the main page.
- Changed the HTML sections into a dropdown with a label "Select HTML section to edit".
- The "Preview Changes" link changed to a button labeled "Update Preview" to clarify what it does.
- Updated merge code buttons to "Insert at cursor".
- Changed the colors of non-save buttons to white.

Let us know if there are other things you'd like to see things improved. We're always excited to hear from our

customers and to learn how we can make your lives better! Hoot!
