



Generate article content

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Stuck with writer's block? Use OpenAI to generate a rough draft or outline for a new article!



Prerequisite

An account administrator must [enable Linus Assist](#) before you can use this feature. Right now, Linus Assist is only available to new accounts, but if you'd like to try it in your account, [contact us!](#)

How it works

We'll send a very specific prompt based on the information you provide to OpenAI. No other information or content from your knowledge base is sent.

Generate up to 20 articles across all your knowledge bases this way for free or add your own OpenAI key to generate as many as you like. Refer to [What is Linus Assist?](#) for more information.

Generate an article

To use this method for article creation:

1. On the **Articles** page, navigate to the location where you wish to add the article.
2. Select **+ Add Article**.
3. Select **Generate content with AI**. Additional information about this account generation option displays.
4. Select **Open AI Assistant**. The modal updates to display the **Generate article content** options.
5. Choose whether you want to create a **First draft** or an **Outline** in the **What would you like to create?** section.
 - a. **Outline** will create sections and headings, along with placeholder text.
 - b. **First draft** will generate full, detailed content.
6. Enter or update the **Article Title**.
7. Finish this sentence "Write an article about..." to enter the subject you want the article to be about.
 - a. Enter up to 500 characters.

8. Choose the type of article you'd like to generate from the **What type of article is this?** dropdown. Refer to [Article types](#) below for guidance on which type to select.
9. Select your intended audience for the article from the **Who is this article for?** dropdown.
10. Select the tone of voice you want the article written in from the **What tone of voice do you want the article written in?** dropdown.
11. Once you've made your selections, select **Generate Content**.
12. The modal updates to show you the content as OpenAI generates it so you can preview what it looks like:

Sample generated article content preview

If you realize you need to make changes to how the output is generated, select **Edit Prompt** to refine your prompt.

Once you're happy with the results, select **Create Article**.

13. The article editor opens with the generated content.



Writer's block?

Use Linus Assist to generate templates or outlines or use some of our team's favorite amusing prompts from [Article title prompts for Linus Assist](#).

Article types

Linus Assist will currently generate one of eight different article types. Here's a bit more information on the format Linus Assist will generate for each type:

- **How-to guide:** A practical, step-by-step guide to completing a task. Begins with a short summary followed by a list of clear steps.
- **Explanation:** A conceptual article providing background, rationale, or a deep dive into a topic.
- **Reference:** A structured, factual description of options, fields, or features. Information should be presented in a consistent format like tables and bullet points.
- **Tutorial:** A beginner-friendly, end-to-end walkthrough for learning something new. Begins with context and prerequisites, details the walkthrough, and then provides next steps.
- **Policy:** A formal rule or guideline using clear, declarative statements.
- **Procedure:** A standardized, internal process described in clear, ordered, numbered steps.
- **FAQ:** Generates a Frequently Asked Questions (FAQ) format with clear questions and comprehensive answers.
- **KCS knowledge article:** A real-world, question-driven article that documents an issue, environment, and resolution. Should include sections for Issue, Environment, Resolution, and Cause (if known), similar to some of the standard [KCS knowledge article templates](#).

