Interruption to Linus Assist

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Linus Assist may show you a warning message that service has been interrupted and we're working to get the feature back in service:

Sample Linus Assist maintenance mode message

If you see this message, it means that KnowledgeOwl has paused Linus Assist for maintenance. This is most likely due to one of two reasons:

- **OpenAI itself has a service outage or scheduled maintenance, so we've disabled the feature to prevent you getting errors.**
- **We're doing our own maintenance on the feature, either due to planned maintenance or an outage.**

You don't need to take any action. We'll bring Linus Assist back online as soon as we can.

The length of the maintenance depends on the initial cause. We recommend waiting a few minutes and trying again.

You can also contact us if you'd like more detail as to when the feature will be back up.