



Interruption to Owl Intelligence

Last Modified on 08/03/2025 7:42 am EDT

Owl Intelligence may occasionally display a warning message:

Sorry for the interruption! Linus is working hard to get this feature back in service.

Sample Owl Intelligence maintenance mode
message

If you have this message, it means that KnowledgeOwl has paused Owl Intelligence for maintenance. This is most likely due to one of two reasons:

- Amazon Bedrock or our LLM has a service outage or scheduled maintenance, so we've disabled the feature to prevent you getting errors.
- We're doing our own maintenance on the feature, either due to planned maintenance or an outage.

You don't need to take any action. We'll bring Owl Intelligence back online as soon as we can.

The length of the maintenance depends on the initial cause. We recommend waiting a few minutes and trying again.

You can also [contact us](#) if you'd like more detail as to when the feature will be back up.