Article favorites feature overview

Last Modified on 12/03/2024 2:53 pm EST

Use case

If you use individual **reader accounts** (either directly within KnowledgeOwl or via **Single Sign-on** or **remote authentication**), article favorites can be a real cloud-pleaser.

With this feature turned on, your readers and authors can favorite up to 50 articles by selecting an icon next to the article title. This makes it easy for them to quickly jump to the articles they use the most.

The favorites icon of a favorited article

Setup notes

You can choose to display these favorites in a few places in your knowledge base, including the **table of contents**, an **article list** you can add to your homepage, or a **top navigation link** to jump to the Favorite Articles page.

Sample Favorites section in the table of contents

By default, the feature uses a star icon next to the article title, but you can **Change the favorites star icon** to something else, like a bookmark!

Don't like the word "Favorite"? You can also **customize the default text** to use terminology that makes sense to you (like Bookmarks, for example).

Start using favorites

Follow instructions in **Set up favorites** to make sure favorites are displayed where and how you want.

And grab the instructions outlined in **Add and access favorite articles** to share with your readers so they can get the most out of favorites!