



# ☒ Left navigation updates for everyone

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Thanks to owl of you who took the plunge to test the new left navigation we announced in [☒ New navigation coming: sign up for early access to give us feedback.](#)

Thanks to your feedback, we've released that update to all KnowledgeOwl accounts!



## Why the change?

We know our navigation hasn't always been the easiest for new users to figure out. Our hope with this new navigation is to give you faster access to the things you use most and more logical grouping of features. We're also trying to keep the navigation a bit less noisy, only expanding some of the menus once you hover over them or have opened a page within them.

To that end, we've removed the **Library** menu completely and promoted most of its contents to the top-level, split the **Settings > Basic** page into multiple discrete pages, created a **Security and access** menu for all security-related features and settings, and moved a lot of the style and other customizations into a new **Customize** menu.

# All the changes

Here's a more detailed list of the changes:

- **Library is no more:** We've moved most of the items in library into their own top-level navigation options (except Synonyms, which is grouped with Search in **KB settings**).
- **New Customize menu:** This houses elements of your knowledge base you might want to customize. If it impacts the look, feel, or text of your knowledge base, it lives here. We moved all of these elements from other places:
  - **Settings > Style** is now **Customize > Style (HTML & CSS)**.
  - Top-level **Contact Form** is now **Customize > Contact Form**.
  - Top-level **Homepage** is now **Customize > Homepage**.
  - **Tools > Customize Text** is now **Customize > Default text**.
  - **Settings > PDF** is now **Customize > PDF**.
- **Tools** now includes **Imports** and **Exports**.
- **Settings** is now **KB settings**. It contains most of the same things with one notable change:
  - Instead of the single giant **Basic Settings** page, there are separate discrete pages for things like **Basic**, **Domain**, and **Article Editor**. These are the same settings we've always had, just broken into smaller, more descriptive individual pages.
- **New Security and access menu:** We moved **Settings > Security** and **Settings > SSO** here and also included **Readers**, **Authors**, and **Spam protection**. We received a lot of feedback that tucking all the Account information into your personal profile in the upper right wasn't intuitive.
- **Account menus:** We revived the Account menu in the upper right and tacked it on to the bottom of the left navigation for good measure. It contains only the options that are account-wide (none of your personal profile stuff).
- **Your profile:** Your profile now only contains things specific to your user account, like changing your password or your other settings. No more Authors or Readers here!
  - As a bonus, you now have a **Personal settings** page where you can turn on Fun with Linus or opt in to be an early tester of new features.
- **More space and a colored icon for the knowledge base name at the top** (you can customize this color in **KB settings > Basic**).

We know this is a lot of change at once, but we believe these changes will ultimately make KnowledgeOwl a more intuitive, easier-to-use, and easier-to-learn interface.

If you have feedback on any of the new navigation options, please [contact us](#) and let us know! Our early testers offered some fantastic feedback to help us improve this navigation, and we're continuing to find ways to improve your experience.

And please extend Kate some grace as she furiously tries to get all of our documentation fully updated. Many of these options were in flux right up until the release so she couldn't prep them in advance.