



📦 New Year's Eve bugfixes

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Well, we did it! We survived another whirl around the sun, and that is certainly something worth celebrating.

To all of our beautiful customers (and everyone else), I hope 2025 treats you kindly. May we all come together and find some optimism, hope, and direction this year and each do our part to make this world a better place. ♥

In the spirit of making things better than they were, here's our last batch of KnowledgeOwl bugfixes in 2024:

- If you had your knowledge base set so that article [statuses](#) are automatically set to "Needs Review" after a specific time period, that status change wasn't triggering the [article.statusChange webhook](#). We've fixed this, so the webhooks should now fire as expected, even when the article status is set to change automatically.
- We had a funky issue where your [category type](#) would change to "default" if the category type section was closed and changes were saved in the category. We've fixed this, so now your category types will no longer mysteriously change on you.
- Our UI cleanup continues: We made some styling changes to our Homepage, Imports, Settings, and Security pages. These areas should look and feel a little nicer now.
- There was a bug that prevented you from disabling the [option to automatically suggest related articles](#). We've fixed this, so now you can disable that option if you'd like!
- We've fixed an issue where authors had to re-authenticate as readers when downloading [version PDFs](#). Now you'll stay logged in while downloading PDFs, just like when viewing articles or categories when you're logged in to KnowledgeOwl.
- Our new Confluence [import tool](#) was incorrectly importing Polish special characters. Of course, we want only *szczęście* (happiness) for our Polish customers, so we have fixed this issue.
- If you hadn't manually set your knowledge base's [time zone](#), then [scheduling an article to be published](#) in the future was impossible. We've solved this by setting a default time zone (Eastern) for new knowledge bases, which can be changed by customers as needed. Now folks should no longer be getting any errors when scheduling articles to be published!

That's it from the nest in 2024—we're wishing you nothing but the best in 2025. Hoots and hugs from owl of us at KnowledgeOwl! 📦