



Search feature overview

Last Modified on 02/12/2025 2:23 pm EST

Your readers can [search your knowledge base](#) in two ways:

- Entering a word or phrase in the search box, known as a [Keyword search](#)
- Entering a colon followed by a [tag name](#), known as a [Tag search](#)

If you only learn one thing about our search, it's this:



You don't have to add tags or search phrases

As long as you're entering words in your article's title, permalink, body, or meta description, you don't need to do anything extra for that content to show up in keyword search; it just does. 😊

When you publish an article, or you save changes to an already-published article, we reindex that content for search. (We also index [Custom content categories](#) and [Topic display categories](#).)

We automatically index words entered in the article's Title, Permalink, Body, PDFs, Meta description, and Search phrases (though you can remove some of these from your search ranking; refer to [Search fields](#) for more information.)

Both keyword and tag search support an autosuggest search, which will suggest relevant articles or tags as your reader types, and a full search results page, which will display far more detailed search results.

Set up search

Refer to [Set up search](#) for setup instructions. Already have search set up but not happy with the results? Refer to [Optimize search](#) for some guidance on where to begin your fine-tuning efforts.

Learn more

To learn more about the different types of search and how readers use them, refer to [Search your knowledge base](#).

Getting asked a lot of questions about what's happening behind the scenes? Refer to [How search works: advanced](#) for more information.

Or check out the [Search FAQs](#) for answers to commonly asked questions.