🦥 Nat'l Manatee Appreciation Day bugfixes

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Happy National Manatee Appreciate day, everyone! There isn't an emoji for manatees, which is truly a travesty - so this lil guy will have to do: 🦥 (◕('🦥') ◕) 🦥. Please do take the day to appreciate these gentle giants / sweet seaside buddies.

Years ago, my parents went on vacation to Florida. My dad was out for a swim and my mom was watching him from a balcony above with their friends. He had unknowingly made a friend with one of these roly-poly herbivores, who was swimming alongside him the whole time! He was entirely unaware of this new pal until my mom and their friends told him what they saw!

So, in the spirit of not always knowing what's happening around us, we need to be thankful for those who let us know. And so, we thank you, beautiful customers, who have let us know about the following bugs so we could fix them:

1. If you had a very long list of categories in the **Pages** page and you scrolled down near the bottom of that list and selected a category, the page jumped to the top of the list. It was a disorienting experience if you wanted to move a category that was near the bottom of the list. That's been fixed now, so there's no more jumping. :)

2. We added three new fields to **KB Settings > Basic** to help you better document your knowledge base for your future self or other hires. We've been informally suggesting people do this for years, but we felt it was time to more strongly encourage people to self-document as they go along. Check out these fields and add relevant details to them as you see fit:

    a. **About this knowledge base:** Add some text about the knowledge base's purpose, points of contact who helped set up integrations or key components, or other details a new admin might need to get oriented.

    b. **Goals of this knowledge base:** Define what success looks like so you can try to measure and track how you're doing.

    c. **Audience of this knowledge base:** Choose from Customers, Employees, Call Center Staff, or define your audience your way.

3. **Extra delight:** We don't want to spoil the surprise, but if you like the random Linus in the upper left corner, this one's for you! In the app top navigation, select **your name > My settings**. In the **Optional settings** section, check the box to **Enable extra delight**. **Save**. Wait a couple seconds. Then from any page in the app, enter **Alt + Enter** on a Windows machine or **Option + Return** on a Mac.

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4. **Secure file library:** If you have an existing knowledge base that requires authentication to view files and images, this update's important. We used to load the secure file library using cookies. Over time, that behavior has gotten less consistent, so we've been transitioning most of our customers over to a new **temporary access link** method. We recommend that you check your security settings and switch to the new temporary access link method if you haven't already. Refer to Change authentication type for image / file security for detailed instructions.

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