



# CSV export tips and tricks

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We've seen customers use the Manage Articles CSV export in a variety of ways, but here are some of our favorite tricks.

## Review content hierarchy

To review which articles are located in all your categories, include the **Category** and **Breadcrumbs** columns:

- **Category** lists the article's direct parent category.
- **Breadcrumbs** lists the article's full table of contents hierarchy.

## Audit reader group restrictions

If you'd like to review which articles are viewable by certain groups--or which are public versus restricted--include the **Restrict to Groups** and the **Inherited Group Restrictions** columns:

- **Restrict to Groups** lists reader group restrictions that have been assigned to the individual article
- **Inherited Group Restrictions** lists reader group restrictions that the article has inherited from the category or categories it's in.

## View articles from the CSV export

If you'd like someone who views the CSV to be able to open articles directly from it, add the **App Edit Link** and **View Article Link** columns:

- **App Edit Link** includes the [app.knowledgeowl.com](https://app.knowledgeowl.com) link to open the article in edit mode.
- **View Article Link** provides the URL of the article as it appears in your live knowledge base.

## Review shared/synchronized content

If you use [Shared content articles](#) or [Shared content categories](#), audit child synced articles by including the **Shared Content Article** and **Linked to Article** columns:

- **Shared Content Article** displays the article ID of parent shared content articles.
- **Linked to Article** displays the article ID of articles within shared content categories.

## Redirect audits

Over time, redirects set up in a knowledge base can grow wild and unwieldy. To review your redirects, include the **Redirect URL** and **Old Links** columns:

- **Redirect URL** displays the URL entered for [URL redirect articles](#).
- **Old Links** displays any of the article's [old links](#) to handle permalink changes or redirect archived or deleted

articles.

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