![knowledgeowl logo]

⊠ Nat'l Coconut Cream Pie Day bugfixes

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It's Coconut Cream Pie Day! Today is also the day I realized that I've never actually tried coconut cream pie. It may be because I generally lean more tart in my dessert choices and more savory in my coconut dishes. However, as someone with a tattoo of a coconut, I still think this is something I ought to remedy, no?

In the spirit of fixing innocent errors, I'm sharing a list of bugfixes and improvements we've recently released here at KnowledgeOwl!

Word import tool improvements

- We made some UI updates to our new **Word import** tool.
- We fixed an issue with the .zip file import process where new categories weren't being properly placed in their designated parent categories. Now, when you import from a .zip file, all categories will appear in their correct parent categories.
- We also added the option to specify the **publishing status** of imported articles, so if you don't want articles to go live immediately, you can set their publishing status to Draft.

Table of contents background color picker option

Good news for color enthusiasts! Previously, if you were using our latest default theme, you could not set the background color of your table of contents using the color pickers on the Style page. We've solved this by adding a new **Table of contents** option that allows folks using the latest version of our default theme to set the background color without needing to override CSS!

For the new Table of contents color picker to work, you need to be using the latest version of our default theme. If you're on a slightly older version of that theme and don't want to reset to the default style settings, you can comment out the CSS that sets the table of contents background color. If you need help with that, give our support team a hoot and they'll be delighted to assist: **contact us**

"Searches with no Results" spam

We had a customer report seeing some spammy results in the Searches with no Results section of their Reporting Dashboard. We made some changes to prevent this behavior, so now you should only be getting insightful information within that area of your Reporting Dashboard.

API snippets marked as noindex

We had some reports that Google was sometimes indexing API snippets. We've now marked API snippets as noindex, but you may want to ask Google to re-crawl your site to ensure they're dropped from your Google Search Console.

UI improvement: Deleting and purging readers

We've tidied up the reader management experience! Previously, our bright red "Purge Deleted Readers" button was constantly hanging out on the Readers page, and when you selected active readers to remove, you might have been tempted to click it. Now we've made things much more intuitive: When you select active readers, you'll only see a red "Delete Readers" button.

If you ever do want to purge deleted readers, you'll now need to first select "Deleted" from the dropdown menu in the screenshot below, then the "Purge Deleted Readers" button will appear.

UI improvement: Glossary terms in your search results

Finding your way to Glossary settings just got smoother! While you've always been able to include Glossary terms in your knowledge base search results, the path to enable this feature wasn't super clear.

Previously, when you clicked the link to enable this option in the Glossary area of your app, you would be taken to the Search and Synonym settings page in general. Now when you click the link, it automatically scrolls down to exactly where the Search Display and Glossary options live on that page!

Some delight: In-app search just got cuter!

You know there's nothing we love more than adding a smile to our customers' faces. ⬜ With that in mind, we're chipping away at adding new little moments of delight. Linus, our beloved mascot and logo of many years, now has a baby sister named Athena. You can find Athena here and there throughout our app and website. Her latest appearance is in the article search function in the app. She has her Sherlock cap on and is ready to help you find what you need! And if she can't find it for you, she has some tips on where to look next: