

Al chatbot

Last Modified on 12/09/2025 4:20 pm EST

Now available!

You may have noticed the chatbot in the lower right corner of this knowledge base.

This chatbot is now available <u>by default</u> on new accounts and <u>by request</u> for existing accounts. We're continuing to refine the feature based on feedback before the full rollout across all KnowledgeOwl accounts.

For more detailed questions about the security and safeguards we use in our AI chatbot, refer to AI security and privacy at KnowledgeOwl.