



# Daily usage statistics

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Go to [Reporting > AI chatbot](#) to view your AI chatbot's **Daily usage statistics**.

These statistics let you know how much the chatbot is being used, including:

- **Total Questions:** The total number of questions submitted to the chatbot for each day.
  - **Total Ratings:** The number of readers who submitted a rating after receiving an answer to their question.
  - **% Positive:** Of the Total Ratings, the percent who rated the answer with a thumbs up.
  - **% Negative:** Of the Total Ratings, the percent who rated the answer with a thumbs down.
  - **% Unrated:** Of the Total Ratings, the percent who didn't provide a rating.
  - **% Couldn't Answer:** The percent of the Total Questions that the AI chatbot was unable to answer.
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