Set up Owl Intelligence

Last modified on 09/25/2026 9:41 am EDT

Authors with the **Full Account Admin** permission can change Owl Intelligence settings.

To turn Owl Intelligence settings on or off:

1. Go to **Account > Owl Intelligence**.
2. Toggle the slider in the the **Enable Owl Intelligence** section to turn Owl Intelligence features overall on or off for your account.
3. Check the **AI authoring tools** you'd like your authors to be able to access if you have Owl Intelligence turned on:
    a. **Allow authors to use AI to create new articles:** Turns on/off the option to Generate article content with AI.
    b. **Allow authors to use AI to generate meta descriptions from article content:** Turns on/off the option to Generate article meta description with Owl Intelligence.
    c. **Allow authors to use AI to check article content against your style guide:** Turns on/off the option to Use AI to review article content with your style guide. Refer to Turn on access to AI content style guide reviews for more information.
    d. **Allow authors to use AI to convert PDF files into article pages:** Turns on/off the **Pages** option to **Import > PDF > Convert to a page with Owl Intelligence**. Refer to Import from PDF for more information.
4. Be sure to **Save** your changes.

Owl Intelligence and the selected features are now turned on/off for all knowledge bases in your account. If you'd like to enable all **AI authoring tools** for your account but restrict different authors to different tools, use custom author roles.



Feature availability
Authors will always see the active Owl Intelligence features unless they're assigned a custom author role that doesn't include permission to use them. If Owl Intelligence is currently turned off, a message will appear prompting admins to enable it or non-admins to request access.

Copyright © 2015 – 2025 Silly Moose, LLC. All rights reserved.
Powered by KnowledgeOwl knowledge base software.

Copyright © 2015 – 2025 Silly Moose, LLC. All rights reserved.
Powered by KnowledgeOwl knowledge base software.