

Set up Owl Intelligence

Last Modified on 10/14/2025 10:57 am EDT

Authors with the Full Account Admin permission can change Owl Intelligence settings.

To turn Owl Intelligence settings on or off:

- 1. Go to Account > Owl Intelligence.
- Toggle the slider in the the Enable Owl Intelligence section to turn Owl Intelligence features overall on or off for your account.
- 3. Check the Al authoring tools you'd like your authors to be able to access if you have Owl Intelligence turned on:
 - a. Allow authors to use Al to create new articles: Turns on/off the option to Generate article content with Al.
 - b. Allow authors to use AI to generate meta descriptions from article content: Turns on/off the option to Generate article meta description with Owl Intelligence.
- 4. Be sure to Save your changes.

Owl Intelligence and the selected features are now turned on/off for all knowledge bases in your account. If you'd like to enable all **Al authoring tools** for your account but restrict different authors to different tools, use custom author roles.



Feature availability

Authors will always see the active Owl Intelligence features unless they're assigned a custom author role that doesn't include permission to use them. If Owl Intelligence is currently turned off, a message will appear prompting admins to enable it or non-admins to request access.