



Notifications

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Far too often, documentation lives in a kind of silo. Yes, information can be stored and updated in your knowledge base. But those who are most successful at implementing a knowledge base know that it needs to be a piece of your larger operational puzzle.

We designed **Notifications** to help you draw those connections between work that happens outside your knowledge base, work that happens within your knowledge base, and your readers' interactions with your knowledge base.

Use notifications to alert you or others when:

- An author performs certain actions on your content, like creating or publishing a new article, adding a callout, deleting an article, etc.
- A reader submits a comment or the contact form
- An author approves or deletes a comment

Choose one of our prebuilt Slack or email notification formats below, or use webhooks to roll your own:
