



# What happens during scheduled downtime

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- Knowledge bases, the application, and the API will be unavailable.
- All requests (whether to knowledge bases, the application, or the API) will return an HTTP status of 503 - **Service Unavailable**.
- People will see an unbranded page with this text: "Ongoing Server Maintenance / Our servers are currently undergoing maintenance, please check back later."

## Ongoing Server Maintenance

**Our servers are currently undergoing maintenance, please check back later.**