



What happens during scheduled downtime

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Here's what you can expect during scheduled downtime:

- Knowledge bases, the application, and the API will be unavailable.
- All requests (whether to knowledge bases, the application, files, or the API) will return an HTTP status of `503 - Service Unavailable`.
- People will see an unbranded page with this text: "Ongoing Server Maintenance / Our servers are currently undergoing maintenance, please check back later."

Ongoing Server Maintenance

Our servers are currently undergoing maintenance, please check back later.