What happens during scheduled downtime

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Here's what you can expect during scheduled downtime:

- **Knowledge bases, the application, and the API will be unavailable.**
- **All requests (whether to knowledge bases, the application, or the API) will return an HTTP status of** `503 - Service Unavailable` **.**
- **People will see an unbranded page with this text: "Ongoing Server Maintenance / Our servers are currently undergoing maintenance, please check back later."**

Ongoing Server Maintenance

Our servers are currently undergoing maintenance, please check back later.