



Embed AI chatbot on an external website or app

Last Modified on 04/29/2026 3:24 pm EDT

To embed the AI chatbot on an external website or app:

1. Go to **KB settings > AI chatbot**. The AI chatbot settings page opens.
2. Under the **External website embed** section, select **Add domain** and enter your full website or app domain. You can add multiple domains or use the * wildcard (such as for multiple subdomains on the same domain).
3. **Save your changes**.
4. Under the **Embed code** section, copy the **Basic embed code**.
5. Add the embed code before the closing `</body>` tag of your external website or app. Once you've saved it there, your AI chatbot will appear on your external website or app.



Authentication may be required

If your knowledge base is private or if you want to allow access to restrict content, you must set up either [JWT](#) or [OAuth 2.0](#) chatbot authentication.