

Embed AI chatbot on an external website or app

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To embed the AI chatbot on an external website or app:

- 1. Go to KB settings > AI chatbot. The AI chatbot settings page opens.
- 2. Under the External website embed section, enter your full website or app domain.
- 3. Save your changes.
- 4. Under the Embed code section, copy the Basic embed code.
- 5. Add the embed code before the closing </body> tag of your external website or app. Once saved, your Al chatbot will appear on your external website or app.



If your knowledge base is private or if you want to allow access to restrict content, set up JWT or OAuth 2.0 chatbot authentication.