



# How can I buy extra AI credits?

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The information here applies to you if you're a KnowledgeOwl customer using [Owl Intelligence](#) or the [AI chatbot](#). It applies to all plans, including Enterprise and legacy subscriptions.

It's most relevant if you're expecting to use more AI credits beyond what your plan includes.

## Buy extra AI credits

Each KnowledgeOwl plan comes with a set number of AI credits. If you're running low on credits or you're concerned you may run out before the end of the month, you can buy extra AI credits. This is an a la carte purchase, so it won't impact your full plan or your regular plan pricing.

The current pricing is \$50 per 1,000 responses, so you can buy a bank of credits that makes sense for you:

- \$50 for 1,000 responses
- \$250 for 5,000 responses
- \$500 for 10,000 responses
- \$2,500 for 50,000 responses
- \$5,000 for 100,000 responses

Extra AI credits are handled as a one-time purchase that doesn't change your existing subscription. Your included monthly credits are used first, and any additional usage pulls from the extra credit bank.

If you notice you're regularly close to your monthly limit or expect a short-term spike in usage, extra credits are a good option.

Extra AI credits work the same across Owl Intelligence and the AI chatbot.

## Steps

1. [Contact us](#) to request extra AI credits.
2. We'll confirm your estimated usage and create a one-time purchase for the credit bank.
3. We'll configure your account so you don't run out of credits during the month and monitor usage as needed.

## Future state

We're exploring tooling that will automate extra-credit purchases in the future. For now, we're processing these

manually so we can tailor them to your needs.

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