



Upgrade your plan

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KnowledgeOwl offers several different [pricing plans](#), which impact the features, AI credits, and Owl Analytics data storage you can use. You don't need to change your plan to [Add and remove knowledge bases](#) or [Add and remove author seats](#).

Upgrade and downgrade your plan at any time to match what your organization needs.

Invoiced customer upgrades

If you pay by invoice, please [contact us](#) to upgrade your plan.

In-app payment upgrades

If you pay for your subscription with payment details entered in **Account > Billing**, follow these instructions to upgrade your plan:

1. Go to **Account > Billing**.
2. In **Your Subscription**, select **Edit** in any section to open the **Edit your subscription** page.
3. In the **Plan** section, select the plan you'd like to upgrade to.
4. As you toggle, the **Total** text at the bottom of the page adjusts to display your new cost.
5. Once you've made your changes, select **Upgrade subscription** to save them.
6. The **Subscription Change** modal opens to confirm you want to upgrade and provide details on your updated subscription costs. Select **OK** to continue with the upgrade.
7. The plan changes are saved, your subscription is updated, and we'll charge your saved payment method for the difference in cost.

If you run into any issues completing these steps, please [contact us](#)!