

Add a video callout

Last Modified on 04/13/2026 10:49 am EDT

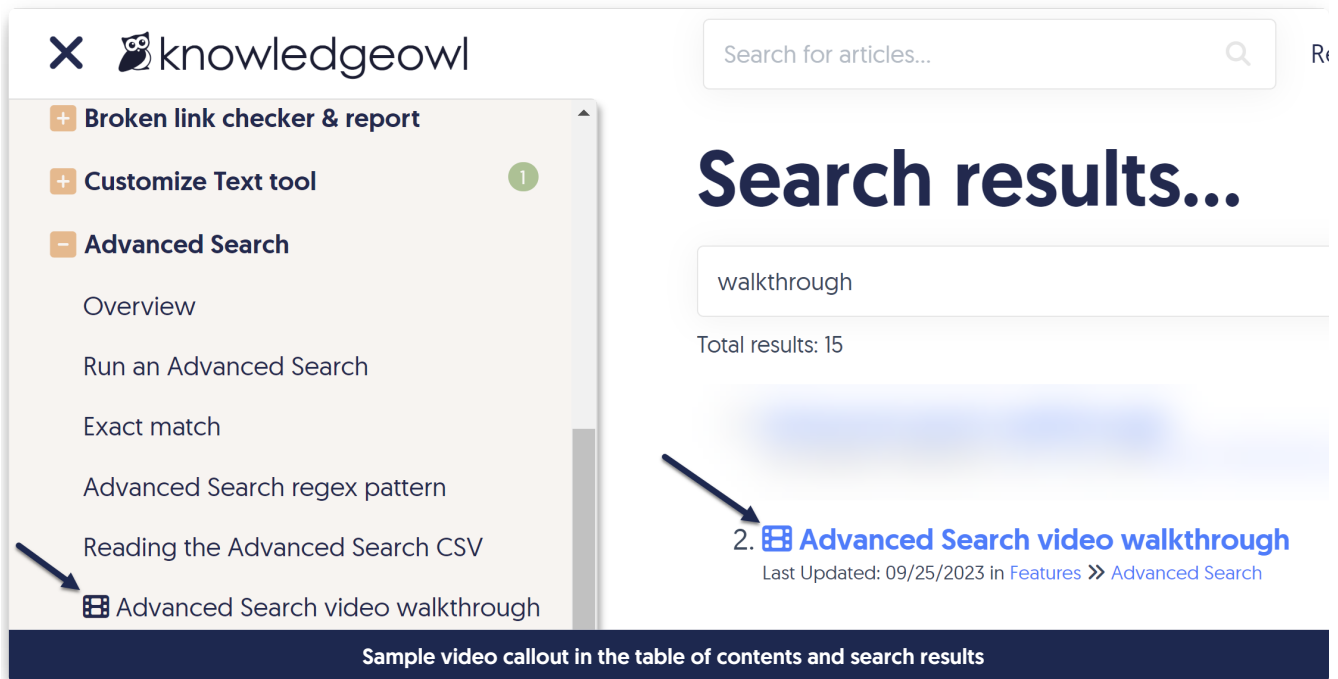
Use the **Video callout** to draw attention to video content in your knowledge base. The video callout setting adds a small video icon to the left of the article title anywhere it's displayed in summary. The video icon displays until you remove it.

Callout display

Video callouts are displayed to the left of the article title:

- In the table of contents
- In [Article Lists](#)
- In search results
- In [default category](#) landing pages

Here's a sample of a video content callout:



The screenshot shows the KnowledgeOwl interface. On the left, a sidebar menu is open, listing various tools and search options. The 'Advanced Search video walkthrough' item is highlighted with a blue video icon and an arrow. On the right, the search results page is displayed for the query 'walkthrough'. The search results list shows '2. Advanced Search video walkthrough' with a blue video icon and an arrow. Below the title, it says 'Last Updated: 09/25/2023 in Features >> Advanced Search'. A dark blue banner at the bottom of the screenshot reads 'Sample video callout in the table of contents and search results'.



Combine video with other callouts

The **Video Content** callout can be checked in addition to the **New** and **Updated** callouts. Refer to [Article callouts](#) for more information on these callout types.

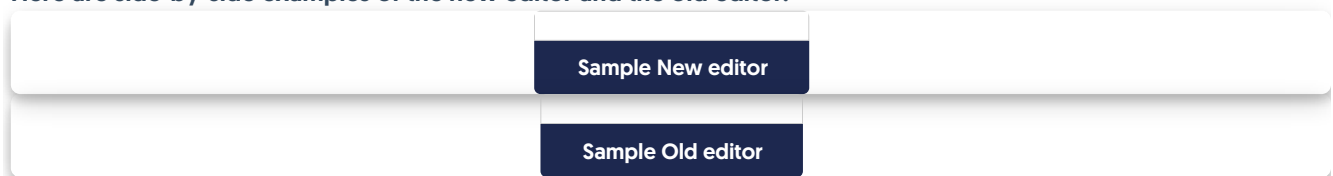
Add a video callout

The information below varies based on whether you're using our 2026 new editor or old editor.

To figure out which instructions to follow:

1. Open any article for editing.
2. If the lefthand navigation is collapsed and the editor otherwise has a totally white background, follow the New editor documentation.
3. If the lefthand navigation is expanded and the top of the editor and the righthand column have a grey background, follow the Old editor documentation.

Here are side-by-side examples of the new editor and the old editor:



Try out the new editor

We'd love your feedback on the new editor. To switch to the new editor, open any article for editing and select the **Switch to new editor** link at the top of the editor.

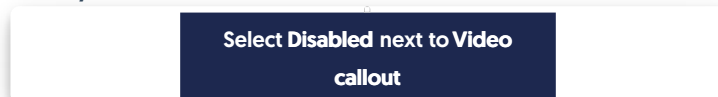
New editor

Old editor

Add a video callout in new editor

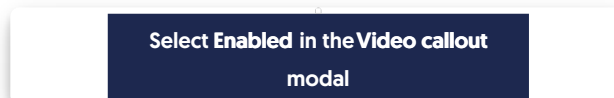
To add a video callout to an article in the new article editor:

1. Open your article for editing.
2. In the **Other** section, select anywhere in the **Disabled** text next to **Video callout**:



The video callout modal opens.

3. Select **Enabled**:

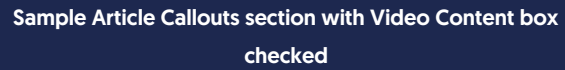


4. Be sure to **Save** your article. The video callout is immediately visible to your readers.

Add a video callout in old editor

To add a video callout to an article in the old article editor:

1. Open your article for editing.
2. In the **Article Callouts** section, check the **Video Content** box:



Sample Article Callouts section with Video Content box checked

3. Be sure to **Save** your article. The video callout is immediately visible to your readers.
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