



# Synced content category overview

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If you have multiple knowledge bases, use synced content categories to sync entire categories between one knowledge base and another.

This form of syncing is useful, for example, if you have separate knowledge bases for separate clients but have some standard procedural or onboarding materials that all your clients need. You'd create synced content categories in each client's knowledge base tied to the category in your primary knowledge base. Edits to the articles in any knowledge base will automatically sync to the others. New subcategories and articles created in your source knowledge base will automatically be created in the synced categories in your other knowledge bases.

And you can still create some bespoke articles in those synced categories if needed!



**Don't use if you require login to view files**

Shared content categories don't work well when the source category's knowledge base **requires login to view files/images**.

## Get started with synced content categories

Learn more about [How synced categories work](#) or follow instructions in [Use synced categories](#) to create a new synced category.