



Author FAQs and troubleshooting

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Learn what happens when you delete an author, sharing author logins, and more.

What happens when I delete an author?

When you [delete an author](#), they'll no longer be able to log in to KnowledgeOwl.

Content

Deleting an author will not delete or lose any content that they edited. Articles and categories will still have the same content they had before the deletion.

Revision history

Deleting an author will not remove their name from the [revision history](#) for a given article. Their name will still be displayed in the revision list and when comparing revisions.

The **Saved last date/timestamp** and the [revision history](#)/count in the upper right of the article will stay the same.

However, if they were the last person to save an article, you will not see the "Saved by: [name]" between the Saved last date/timestamp and the revision history/count. That line will disappear until another author saves the article.

Author dropdowns and filters

If the author is not listed as the Author for any articles:

- Their name will disappear from the Author dropdown.
- Their name will disappear from the Manage Articles Author filter.

If the author is listed as the Author for any articles:

- Their name will continue to appear in the Author field for those articles until you manually change the Author to a different author. (We recommend using a [Manage Articles filter](#) and [Bulk Edit](#).)
- If you display author name in your articles, their name will continue to display until you change the Author.
- In the Article Editor, their name will continue to appear in the Author dropdown as long as they are listed as the Author for any articles.
- In [Manage Articles](#), their name will continue to appear in the Author filter as long as they are listed as the Author for any articles.

Broken Links Report

Deleting an author will remove their name from the Author and Last Modified Author columns in the [Broken Links Report](#).

Can authors share logins?

Authors are allowed to share logins in KnowledgeOwl, meaning that two people can be logged in as the same author at the same time.

For security and content auditing reasons, we advise against sharing logins. But we understand that sometimes it's financially necessary!
