Perform a snippet audit

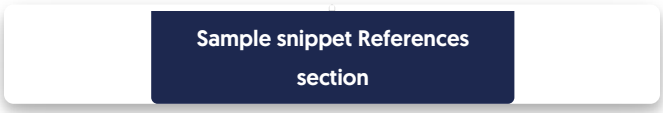
Last modified on 09/25/2026 3:25 pm EDT

Learn how to review a snippet's references before you edit or delete it.

Snippet references

To help with content auditing and visibility, KnowledgeOwl tracks when you save an article or a custom content category containing a snippet's merge code. We save this information in the snippet's **References** so you can quickly locate all the places where it's used.

When you have a snippet open for editing, the righthand menu displays this **References** section beneath the **Restrict to Reader Groups** section:



Select **View details...** to open the **References** modal.

This modal displays a full list of the articles and custom content categories that reference this snippet. Articles include a badge that shows the article's publishing status:



The links open the article and custom content category for editing.

Snippets with no references or only to Archived or Deleted articles may

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