🧈 Nat'l Butter Day improvements and bugfixes

Last modified on 11/17/2026 4:34 pm EST

Today is National Butter Day. Fittingly, it's also National Bread Day. It's also National Take a Hike Day, which I guess could be a kind of antidote to stuffing one's face with delicious bread and butter. In celebration, let me tell you about a couple of tasty improvements we've made, followed by some bugfixes we've released lately.

Buttering you up with some new releases (improvements)

You can now skip approval for trusted email domains

If you use reader signups that require approval and also have a rule that assigns readers to groups based on their email domain, you previously still had to manually approve every reader signup, no matter their address. Now you can let readers from specific email domains skip approval, so they get access as soon as they sign up. Everyone else still waits in **Pending Approval**, and readers who sign up with their Google account still need approval.

You'll find the new **Skip approval for this domain** checkbox when you add or edit your auto-assign groups by email rules.

Code block styling options

Previously, code blocks added in the new editor didn't look the same in the editor as they did in your live knowledge base, and sometimes showed stray characters. Editing a code block could also remove its line breaks, which wasn't ideal. To fix this, we switched to a new syntax highlighter, so code blocks now look the same in the editor and to your readers and keep their line breaks. Your existing code blocks get the new highlighting too.

If you have older code blocks, you can update them in the new editor with **Insert > Convert to code block**.

The new highlighter also comes with some styling options. Go to **Customize > Style** and scroll to the **Code blocks** section to choose:

- A color theme
- Whether to show line numbers
- Whether to show a copy button

If you've been using your own syntax highlighter, you don't need to do anything. Your setting carries over as the **None - I use my own highlighter** theme.

Copyright © 2015 – 2025 Silly Moose, LLC. All rights reserved.
Powered by KnowledgeOwl knowledge base software.

Squashing bugs with our well-worn hiking boots (bugfixes)

Very large articles sometimes skipped by semantic search

We found that some very large articles weren't being indexed by semantic search. This mostly happened when an article had an unclosed heading around a table or list, or long stretches of text with no spaces. We've fixed this, so these articles should now show up in search like the rest of your content.

Missing articles in Manage search

Authors without reader group restrictions weren't seeing articles restricted to specific reader groups when they searched in Manage. We've fixed this, so these authors now see all matching articles in their **Manage** search results, as they should. Authors who are limited to certain reader groups still see only their groups' articles.

Keyword search and the < symbol

If an article had a “<” in it, like “<5 lbs”, keyword search ignored every word after it. Yikes! We've fixed this, so the whole article is searchable, and search result previews show the “<” correctly.

Scrolling with my homies

A number of folks using the new editor reported the same annoying bug: in a long article, mouse scrolling would sometimes just stop before the end. The workaround was to click in the article and press the down arrow key to get scrolling back on track. We've fixed this, so you can scroll freely to your heart's content (or to the end of your article's content, anyway).

Copyright © 2015 – 2025 Silly Moose, LLC. All rights reserved.
Powered by KnowledgeOwl knowledge base software.